

Fortis Hospital, Mulund, launch REACH initiative to offer post-surgical medical care for patients at home

*~ Patients between Thane-Ghatkopar to benefit from the programme ~
~ Skilled teams of Doctors and Nurses to be deployed to drive the programme ~*

Mulund, Mumbai, 17th May 2016: In its continuous effort to offer best-in-class quality medical care to Mumbaikars, Fortis Hospital, Mulund, announced the launch of **REACH (Reaching, Enabling And Caring at Home)** a homecare initiative that enables patients to avail comprehensive medical services within confines of their homes. Under the REACH initiative, Fortis Hospital, Mulund, will provide a protocol-driven value-added medical care to patients in need of post-surgical care, which will be subsequently extended to other patients as well.

On the occasion of the launch of the initiative, **Dr S Narayani, Zonal Director, Fortis Hospital Mulund,** said, *“For most patients who undergo surgical procedures, discharge from the hospital may not be the end of the treatment; a comprehensive post-surgical care at home may be essential for complete recovery. It is important that the post-surgical care comes from qualified clinicians. Under our REACH initiative, the patients in need of post-surgical care will be able to avail necessary medical care from registered nurses, licensed therapists and specialists who will provide hospital quality service at home”.*

As part of the programme, patients will be able to avail skilled nursing care, wound care, physical therapy and palliative care at their homes. To begin with, patients will be able to avail services such as Doctor Visit, Physiotherapy, Nursing, Nutritionist, Blood Collection, Medicine Delivery etc. More medical services will be added in the future depending on demand and feasibility. Services under the REACH initiatives will be available to the patients during 8:00 am to 6:00 pm, Monday to Saturday. The patient will be required to book this service minimum 24 hours in advance. Booking cancellations will be allowed till 4 hour prior to the appointment.

“There is growing need of making post-surgical medical care available at home. In most cases, patients who have undergone surgeries, find it challenging to travel to hospital soon after discharge. Fortis Hospital’s REACH initiative aims at providing access to medical care, to the patient within confines of their homes. It is relatively economical for the patient as the costs of medical services will be the same as those taken at Hospital and the cost of travel will be borne by us. The REACH initiative aims at establishing direct connect between the patient and the hospital, which is generally lost once the patient is discharged. As part of the service, we will also offer Random Blood Sugar (RBS) check, Blood Pressure (BP) check and Health Report Card for patients. We will leverage technology for effective communication with the patients and their families. With REACH, we are effectually bringing the hospital to the patient’s home,” added **Dr Narayani.**

The first post-surgical visit under the REACH initiative will be free-of-cost to patients. Queries pertaining to the programme would be addressed on 91670 01122

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About Fortis Healthcare Ltd.:

Fortis Healthcare Limited is a leading integrated healthcare delivery service provider in India. The healthcare verticals of the company primarily comprise hospitals, diagnostics and day care specialty facilities. Currently, the company operates its healthcare delivery services in India,



Dubai, Mauritius and Sri Lanka with 54 healthcare facilities (including projects under development), approximately 10,000 potential beds and 306 diagnostic centres.

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